



**Ongava Game Reserve (Pty) Ltd**

VAT Number - 0520823-01-5

**RESERVATIONS OFFICE**

102A Nelson Mandela Avenue | Klein Windhoek  
Private Bag 12041 | Suite No. 10 | Ausspannplatz | Namibia 9000

Office: +264 (0) 83 330 3920

Email: [reservations@ongava.com](mailto:reservations@ongava.com)

Website: [www.ongava.com](http://www.ongava.com)



## 2019 Rack Rates valid 11 January 2019 - 10 January 2020

**LOW SEASON: 11 January 2019 – 30 June 2019 & 01 December 2019 – 10 January 2020**  
**HIGH SEASON: 01 July 2019 – 30 November 2019**

Namibia Dollars	LOW SEASON					
	Basis	Configuration	Including VAT & Levies	Excl VAT & Levies	Levies (NTB Bed Levy + 1 % Environment - ORC)	VAT 15%
<b>Ongava Tented Camp</b>	<b>FI</b>	Per Person Sharing	7,848	6,708	134	1,006
	<b>FI</b>	Per Single Room	9,811	8,386	168	1,258
<b>Ongava Lodge</b>	<b>DBB</b>	Per Person Sharing	4,491	3,839	77	576
	<b>DBB</b>	Per Single Room	5,615	4,800	96	720
	<b>FI</b>	Per Person Sharing	7,848	6,708	134	1,006
	<b>FI</b>	Per Single Room	9,811	8,386	168	1,258
<b>Andersson's At Ongava (OPENING 15 MARCH 2019)</b>	<b>DBB</b>	Per Person Sharing	4491	3,839	77	576
	<b>DBB</b>	Per Single Room	5,615	4,800	96	720
	<b>FI</b>	Per Person Sharing	7,848	6,708	134	1,006
	<b>FI</b>	Per Single Room	9,811	8,386	168	1,258
<b>Little Ongava</b>	<b>FI</b>	Per Person Sharing	14,140	12,086	242	1,813
	<b>FI</b>	Per Single Room	17,676	15,108	302	2,266

Namibia Dollars	HIGH SEASON					
	Basis	Configuration	Including VAT & Levies	Excl VAT & Levies	Levies (NTB Bed Levy + 1 % Environment - ORC)	VAT 15%
<b>Ongava Tented Camp</b>	<b>FI</b>	Per Person Sharing	10,465	8,944	179	1,342
	<b>FI</b>	Per Single Room	13,081	11,180	224	1,677
<b>Ongava Lodge</b>	<b>DBB</b>	Per Person Sharing	5,990	5,119	102	768
	<b>DBB</b>	Per Single Room	7,487	6,399	128	960
	<b>FI</b>	Per Person Sharing	10,465	8,944	179	1,342
	<b>FI</b>	Per Single Room	13,081	11,180	224	1,677
<b>Andersson's At Ongava</b>	<b>DBB</b>	Per Person Sharing	5,990	5,119	102	768
	<b>DBB</b>	Per Single Room	7,487	6,399	128	960
	<b>FI</b>	Per Person Sharing	10,465	8,944	179	1,342
	<b>FI</b>	Per Single Room	13,081	11,180	224	1,677
<b>Little Ongava</b>	<b>FI</b>	Per Person Sharing	18,854	16,115	322	2,417
	<b>FI</b>	Per Single Room	23,568	20,144	403	3,022

## ADDITIONAL RATE INFORMATION

1. FI rate includes accommodation, all meals, twice daily scheduled camp activities, park fees, laundry, Namibian VAT, Tourism and Environmental Levy, and local drinks - excludes premium imported brands and champagne.
2. DBB rate includes only accommodation, dinner, bed and breakfast, Namibian VAT, Tourism and Environmental Levy - all other extras to be settled direct.  
Note that there is no DBB option available at Little Ongava or Ongava Tented Camp. Ongava does not accept Fly-In safaris on DBB, only on FI.
3. Ongava's Research Center Visiting Hub is available to all Ongava resident guests. Opening middle March 2019. Access to the Hub will be discussed with guests while in camp.
4. Access to / from the camps is excluded from the above nightly rates. Please contact your Travel Agent for further details
5. Government Tourism Levy: A compulsory Government Tourism Levy of 1% of the Fully Inclusive Rate, net of Commission and before VAT, is included as above.
6. Environment Levy: An Environment Levy of 1% of the Rate, net of Commission and before VAT, is included as above.

### Children Rates: valid 11 January 2019 - 10 January 2020

**LOW SEASON: 11 January 2019 – 30 June 2019 & 01 December 2019 – 10 January 2020**  
**HIGH SEASON: 01 July 2019 – 30 November 2019**

Namibia Dollars	LOW SEASON			
	Basis	Child rate	Including VAT & Levies	Rules & Ages
Ongava Lodge	DBB	Per Child Sharing	1,572	For children 6 to 16 years. Only applicable to children sharing with adult/s in family room or standard rooms. Private Vehicle compulsory for kids between 6 & 12 years old in combination with FI basis. See vehicle rate under miscellaneous.
Ongava Lodge & Ongava Tented Camp	FI	Per Child Sharing	2,747	
Little Ongava	FI	Per Child Sharing	4,949	

Namibia Dollars	HIGH SEASON			
	Basis	Child rate	Including VAT & Levies	Rules & Ages
Ongava Lodge	DBB	Per Child Sharing	3,893	For children 6 to 16 years. Only applicable to children sharing with adult/s in family room or standard rooms. Private Vehicle compulsory for kids between 6 & 12 years old in combination with FI basis. See vehicle rate under miscellaneous.
Ongava Lodge & Ongava Tented Camp	FI	Per Child Sharing	6,802	
Little Ongava	FI	Per Child Sharing	12,255	

### Andersson's At Ongava Children Rates: valid 15 March 2019 - 10 January 2020

**LOW SEASON: 15 March 2019 – 30 June 2019 & 01 December 2019 – 10 January 2020**  
**HIGH SEASON: 01 July 2019 – 30 November 2019**

Namibia Dollars	Basis	Child rate	Including VAT & Levies	Rules & Ages
LOW SEASON	DBB	Per Child Sharing	1,572	For children 3 to 16 years old. Only applicable to children sharing with adult/s in family room or standard rooms. Private Vehicle is compulsory for kids between 0 & 12 years old on FI basis. See vehicle rate under miscellaneous.
	FI	Per Child Sharing	2,747	
HIGH SEASON	DBB	Per Child Sharing	3,893	
	FI	Per Child Sharing	6,802	

## CHILDREN NOTES

1. Ongava Lodge, Ongava Tented Camp & Little Ongava: For bookings with children between 0 to 5 years old must book and pay on sole use of the entire camp / lodge.
2. Anderssons's At Ongava (opening 15<sup>th</sup> March 2019): All ages of children are welcome, but private vehicle booking essential for FI bookings. See rates under miscellaneous. Kids 0 to 2 years old stay free of charge in same room as parents.
3. Ongava Game Reserve
  - a. 13 years old & older: No private vehicle booking necessary.
  - b. 17 years & older: Adult rate
  - c. All kids 12 years old and under: Private Vehicle booking compulsory.
4. Children up to the age of 16 years old are required to share accommodation with at least one adult at all times.
5. Child rates apply only when children aged 16 years or under are sharing with full paying adult/s and must be calculated accordingly i.e. 2 adults and 2 children in a family, charge 2 x adult sharing rate plus 2 x the applicable child rate.
6. In addition, at Ongava Tented Camp, Ongava Lodge, Andersson's at Ongava and Little Ongava, parties with children 12 years and younger are required to book and pay for private activities unless the camp is booked and paid for on exclusive use. A family booking will depend on availability of the private vehicle/activities at the selected camp for the period requested, plus in combination of FI basis.
7. Unlike a confirmed Private Vehicle reservation, a Party configuration is not a default guarantee for exclusive use.
8. The minimum age for walking activities is 13 years. The minimum age requirement for rhino approaching and photographic hide on Ongava Game Reserve is 16 years in Namibia.
9. Triple share accommodation is on a request basis and only allowed for children 16 years and under sharing with adults - not for three adults sharing. Guests must accept that there is usually an impact on space and comfort in the case of triple share accommodation. Please contact reservations for further information.
10. For children travelling please advise the ages at the time of the reservation, therefore please provide a scan of passport / identity card or birth certificate or similar that contains name and date of birth.

Rates for guides and pilots		
CAMPS	LOW SEASON December - June	HIGH SEASON July - November
Ongava Lodge & Ongava Tented Camp (per bed)	859	979
Andersson's At Ongava (OPENING 15 MARCH 2019) (per single unit)	1718	1958
Little Ongava (per single unit)	1718	1958

Miscellaneous		NAD
Lunch Pack (excluding Little Ongava, included in FI rate)	per person	246
Lunch at Ongava Lodge	per person	310
Scheduled Game Drives AM @ Ongava Lodge	per person	1530
Scheduled Game Drives PM @ Ongava Lodge	per person	883
Scheduled Nature Walk @ Ongava Lodge	per person	321
Scheduled Night Drives @ Ongava Lodge	per person	706
Sole Use Guide & Vehicle (cannot be booked on a DBB booking, only with FI)	per day	6003

Miscellaneous for Andersson's At Ongava (OPENING 15TH MARCH 2019)		NAD
Lunch Pack	per person	246
Lunch at Andersson's At Ongava	per person	310
Scheduled Game Drives AM @ Andersson's At Ongava	per person	1530
Scheduled Game Drives PM @ Andersson's At Ongava	per person	883
Scheduled Nature Walk @ Andersson's At Ongava	per person	321
Scheduled Night Drives @ Andersson's At Ongava	per person	706
Sole Use Guide & Vehicle (cannot be booked on a DBB booking, only with FI)	per day	6003

## PILOT AND MISCELLANEOUS NOTES

- Miscellaneous and Pilot/Guide rates are non-commissionable.
- Note that the pilot / guide accommodation available at most of our camps are not of the same standard as guest rooms.
- Guide rooms of Ongava Lodge and Ongava Tented Camp have 2 beds / twin set up which may be on a shared basis with other pilot / guides. For guaranteed single room use, double guide room rate applies.
- Andersson's At Ongava (opening 15<sup>th</sup> March 2019) and Little Ongava have single guide units and are charged as a single guide room (per bed rate x2).
- The pilot / guide rate includes accommodation, all meals, park fees, laundry and all local drinks\* - excludes premium imported brands and champagne. \*Guides / Pilots / Hosts drinks are only included when they are working i.e. physically hosting their Guests. Any other consumption is for private use / own account, irrespective of number and types of drinks. Must be settled directly in camp before departure.

6. The pilot / guide rate **does not guarantee the occupant automatic participation in guest activities**. If the guide needs to participate in the guests' activities, a private vehicle must be booked (private vehicle only possible on FI basis).
7. Private Vehicle:
  - a. The private activity service includes all the standard activities in that camp, be it guided walks or game drives.
  - b. Only applicable to FI basis, not on DBB basis.
  - c. The group size of a booking is not a default guarantee for exclusive use. If guests want to have a guaranteed private vehicle and guide, please book and charge accordingly.
  - d. The private activity service commences with the afternoon activity on the day of arrival and ends with the morning activity on the day of departure.
  - e. Little Ongava does not have its' own private vehicle. Private activities at Little Ongava are on request and subject to the availability of the other private vehicles on the Reserve.
  - f. Private vehicle only bookable for consecutive days of entire booking. Ongava cannot accept a reservation request for a private activity on DAY-1 and then again on DAY-3 (DAY-2 might be fully booked). This negatively impacts the Lodge scheduling the guides, resulting unsatisfactory service.

## INSURANCE

At Ongava Game Reserve it is a condition of travel that guests have travel insurance. Should they not have insurance cover, they will be personally responsible for any costs incurred as a result of a medical emergency or evacuation, as well as any other insurance claim situation such as loss of luggage.

## TERMS AND CONDITIONS

Acceptance of the rates constitutes acceptance of these Terms and Conditions.

## PAYMENT

All individual bookings are provisional until the requested 25% deposit is received. Payment on confirmed bookings will be taken on credit card details entered during the booking process, within 48 hours of making the reservation. Outstanding balances will be debited from the same credit card at 45-60 days prior to check-in. You will be required to present your card on check-in, for verification of filed credentials.

A maximum of 4 rooms may be booked by any one person for the same dates. Bookings of more than 4 rooms constitute a group reservation. Group rates are strictly subject to availability with separate Terms & Conditions. Please contact [reservations@ongava.com](mailto:reservations@ongava.com) for further information.

Payment is to be made into the following bank account, and a copy of the deposit slip is to be emailed to [accounts@ongava.com](mailto:accounts@ongava.com) as confirmation of payment.

## BANK DETAILS

Ongava Game Reserve (Pty) Ltd  
Nedbank, Windhoek, Namibia  
Current Account  
Account Number: 11000082599  
Branch Code: 461617  
Swift Code: NEDSNANX

### CANCELLATION FEE STRUCTURE

All reservations in a confirmed status, are liable for the below cancellation parameters should the booking be cancelled:

- Cancellation within and more than 4 weeks (28 days and more) before arrival . . . . . 25% of total booking
- Cancellation 3 weeks (21 days inclusive) before arrival. . . . . 50% of total booking
- Cancellation 2 weeks (14 days inclusive) before arrival. . . . . 75% of total booking
- Less than 1 week (7 days inclusive) before arrival . . . . . 80% of total booking
- No show . . . . . 100%

*Cancellation fee is based of the total booking value, including extras such as activities, private vehicle and guide accommodation (etc).*

Ongava shall also have the right, not more than 60 days prior to arrival and in circumstances where Ongava is in a position to accept another confirmed reservation, to request confirmation of the reservation, within 48 hours of receipt of advice from Ongava either: confirm the reservation in writing or cancel the reservation.

All cancellations are to reach us by email address [reservations@ongava.com](mailto:reservations@ongava.com) No verbal cancellations of reservations are accepted. Cancellation fees are applicable to the entire length of stay and value of the booking.

### CHECK IN / OUT POLICY

Check-in time is from 14h00 and check out time is 10h00. These times can be flexible with prior arrangement.

### ONGAVA GAME RESERVE RESERVATIONS

[reservations@ongava.com](mailto:reservations@ongava.com)

Please feel free to contact us at any time for further details.

