



Ongava Game Reserve (Pty) Ltd
VAT Number - 0520823-01-5

RESERVATIONS OFFICE

102A Nelson Mandela Avenue | Klein Windhoek
Private Bag 12041 | Suite No. 10 | Ausspansplatz | Namibia 9000

Office: +264 (0) 83 330 3920
Email: reservations@ongava.com
Website: www.ongava.com



2021 Rack Rates valid 11 January 2021 - 10 January 2022

LOW SEASON: 11 January 2021 – 30 June 2021 & 01 December 2021 – 10 January 2022

HIGH SEASON: 01 July 2021 – 30 November 2021

| Namibia Dollars | | LOW SEASON | | | | |
|----------------------|-------|--------------------|------------------------|-------------------|---|---------|
| | Basis | Configuration | Including VAT & Levies | Excl VAT & Levies | Levies (NTB Bed Levy + Research Levy ORC) | VAT 15% |
| Ongava Tented Camp | FI | Per Person Sharing | 9,405 | 7,970 | 239 | 1,196 |
| | FI | Per Single Room | 11,757 | 9,964 | 299 | 1,495 |
| Ongava Lodge | DBB | Per Person Sharing | 5,299 | 4,491 | 135 | 674 |
| | DBB | Per Single Room | 6,623 | 5,613 | 168 | 842 |
| | FI | Per Person Sharing | 9,405 | 7,970 | 239 | 1,196 |
| | FI | Per Single Room | 11,757 | 9,964 | 299 | 1,495 |
| Anderssons at Ongava | DBB | Per Person Sharing | 8,151 | 6,908 | 207 | 1,036 |
| | DBB | Per Single Room | 10,189 | 8,635 | 259 | 1,295 |
| | FI | Per Person Sharing | 12,540 | 10,627 | 319 | 1,594 |
| | FI | Per Single Room | 15,675 | 13,284 | 399 | 1,993 |
| Little Ongava | FI | Per Person Sharing | 16,720 | 14,169 | 425 | 2,125 |
| | FI | Per Single Room | 20,900 | 17,712 | 531 | 2,657 |

| Namibia Dollars | | HIGH SEASON | | | | |
|----------------------|-------|--------------------|------------------------|-------------------|---|---------|
| | Basis | Configuration | Including VAT & Levies | Excl VAT & Levies | Levies (NTB Bed Levy + Research Levy ORC) | VAT 15% |
| Ongava Tented Camp | FI | Per Person Sharing | 12,540 | 10,627 | 319 | 1,594 |
| | FI | Per Single Room | 15,675 | 13,284 | 399 | 1,993 |
| Ongava Lodge | DBB | Per Person Sharing | 7,065 | 5,987 | 180 | 898 |
| | DBB | Per Single Room | 8,831 | 7,484 | 225 | 1,123 |
| | FI | Per Person Sharing | 12,540 | 10,627 | 319 | 1,594 |
| | FI | Per Single Room | 15,675 | 13,284 | 399 | 1,993 |
| Anderssons at Ongava | DBB | Per Person Sharing | 10,868 | 9,210 | 276 | 1,382 |
| | DBB | Per Single Room | 13,585 | 11,513 | 345 | 1,727 |
| | FI | Per Person Sharing | 16,720 | 14,169 | 425 | 2,125 |
| | FI | Per Single Room | 20,900 | 17,712 | 531 | 2,657 |
| Little Ongava | FI | Per Person Sharing | 22,293 | 18,892 | 567 | 2,834 |
| | FI | Per Single Room | 27,867 | 23,616 | 708 | 3,542 |

ADDITIONAL RATE INFORMATION

1. FI rate includes accommodation, all meals, twice daily scheduled camp activities, park fees, laundry, Namibian VAT, Tourism and Environmental Levy, and local drinks - excludes premium imported brands and champagne.
2. DBB rate includes only accommodation, dinner, breakfast, Namibian VAT, Tourism and Environmental Levy - all other extras to be settled direct.
Note that there is no DBB option available at Little Ongava or Ongava Tented Camp. Ongava does not accept Fly-In safaris on DBB, only on FI.
3. The Visitor Centre at the Anderssons at Ongava is available to all Ongava resident guests. Request more information about the Visitor Centre whilst at the lodge.
4. Transport to / from the lodges is excluded from the above nightly rates. Please contact your Travel Agent for further details
5. Government Tourism Levy: A compulsory Government Tourism Levy of 1% of the Fully Inclusive Rate, net of Commission and before VAT, is included as above.
6. Environment Levy: An Environment Levy of 2% of the Rate, net of Commission and before VAT, is included as above.

| Children Rates: valid 11 January 2021 - 10 January 2022 | | | | |
|--|-------------------|-------------------|-----------------------------------|--|
| LOW SEASON: 11 January 2021 – 30 June 2021 & 01 December 2021 – 10 January 2022 | | | | |
| HIGH SEASON: 01 July 2021 – 30 November 2021 | | | | |
| Namibia Dollars | LOW SEASON | | | |
| | Basis | Child rate | Including VAT & Levies | Rules & Ages |
| Ongava Lodge & Andersson at Ongava | DBB | Per Child Sharing | 1,859 | For children 6 to 16 years. Only applicable to children sharing with adult/s in family room or standard rooms. Private Vehicle compulsory for children aged between 6 & 12 years in combination with FI basis. See vehicle rate under miscellaneous. |
| Ongava Lodge & Ongava Tented Camp & Anderssons at Ongava | FI | Per Child Sharing | 3,248 | |
| Little Ongava | FI | Per Child Sharing | 5,852 | |

| Namibia Dollars | HIGH SEASON | | | |
|---|--------------------|-------------------|-----------------------------------|--|
| | Basis | Child rate | Including VAT & Levies | Rules & Ages |
| Ongava Lodge & Anderssons at Ongava | DBB | Per Child Sharing | 4,604 | For children 6 to 16 years. Only applicable to children sharing with adult/s in family room or standard rooms. Private Vehicle compulsory for children aged between 6 & 12 years in combination with FI basis. See vehicle rate under miscellaneous. |
| Ongava Lodge & Ongava Tented Camp & Anderssons at Ongava | FI | Per Child Sharing | 8,043 | |
| Little Ongava | FI | Per Child Sharing | 14,491 | |

CHILDREN NOTES

1. Little Ongava, Anderssons at Ongava, Ongava Lodge & Ongava Tented Camp: For bookings with children aged between 0 to 5 years the entire camp / lodge must be booked and paid for on exclusive use.
2. Children up to the age of 16 years old are required to share accommodation with at least one adult at all times.
3. Persons 17 years and older will no longer be considered children and the normal adult rate will apply.
4. Child rates apply only when children aged 16 years and under are sharing with full paying adult/s and must be calculated accordingly i.e. for 2 adults and 2 children in a family unit the costs will be calculated as 2 x adult sharing rate plus 2 x the applicable child rate.
5. In addition, parties with children 12 years and younger are required to book and pay for private activities unless the lodge is booked and paid for on exclusive use. A family booking will depend on the availability of a private vehicle/activities at the selected lodge for the period requested, in combination of FI basis.
 - a. Parties with children 12 years and younger: A private vehicle/activities compulsory
 - b. Parties with children 13 years and older: No private vehicle/activities necessary.
6. Unlike a confirmed Private Vehicle reservation, a Party configuration is not a default guarantee for exclusive use of a vehicle or private activities.
7. The minimum age requirement for activities on the Ongava Game Reserve is:
 - a. Guided Nature Walks activities is 13 years.
 - b. Use of the viewing hide is 13 years.
 - c. White rhino approaching is 16 years.
8. Triple share accommodation is on a request basis and only allowed for children 16 years and under sharing with adults - not for three adults sharing. Guests must accept that there is usually an impact on space and comfort in the case of triple share accommodation. Please contact reservations for further information.
9. Due to safety on the Ongava Game Reserve, there is no walking allowed at night between the rooms / tents.
10. For children travelling please advise the ages at the time of the reservation, therefore please provide a scan of passport / identity card or birth certificate or similar that contains name and date of birth.

| Rates for guides and pilots | | |
|--|-------------------------------|--------------------------------|
| PROPERTY | LOW SEASON December - June | HIGH SEASON July - November |
| Ongava Lodge & Ongava Tented Camp (per bed) | 1,016 | 1,158 |
| Little Ongava & Anderssons at Ongava (per single unit) | 2,032 | 2,316 |

| Miscellaneous | | NAD |
|---|------------|-------|
| Lunch Pack at Ongava Lodge & Anderssons at Ongava (included in FI rate) | per person | 291 |
| Lunch at Ongava Lodge & Anderssons at Ongava (included in FI rate) | per person | 367 |
| Scheduled Game Drives AM @ Ongava Lodge & Anderssons at Ongava | per person | 1,810 |
| Scheduled Game Drives PM @ Ongava Lodge & Anderssons at Ongava | per person | 1,044 |
| Scheduled Nature Walk @ Ongava Lodge & Anderssons at Ongava | per person | 380 |
| Scheduled Night Drives @ Ongava Lodge & Anderssons at Ongava | per person | 835 |
| Private Guide & Vehicle (cannot be booked on a DBB booking, only with FI) | per day | 7,098 |

PILOT AND MISCELLANEOUS NOTES

- Miscellaneous and Pilot/Guide rates are non-commissionable.
- The pilot / guide accommodation available at the lodges are not of the same standard as the guest rooms.
- The pilot / guide rooms at Ongava Lodge and Ongava Tented Camp have a twin set up (2 beds) which may be on a shared basis with other pilots / guides. For guaranteed single room use, double guide room rate applies.
- Little Ongava and Anderssons at Ongava have single guide units and are charged as a single guide room (per bed rate x 2).
- The pilot / guide rate includes accommodation, all meals, park fees, laundry, and all local drinks* - excludes premium imported brands and champagne.
*Guides / Pilots / Hosts drinks are only included when they are working i.e. physically hosting their Guests. Any other consumption is for private use / own account, irrespective of number and types of drinks. Must be settled directly at the lodge before departure.
- The pilot / guide rate **does not guarantee the occupant automatic participation in guest activities, participation is subject to availability.** If the guide / pilot / host needs to participate in the guests' activities, a private vehicle must be booked and paid for (private vehicle only possible on FI basis).
- Private Vehicle:
 - The private activity service includes all the standard activities at that lodge, be it guided nature walks or game drives on the reserve or in the Etosha National Park.
 - Private activities are only applicable on an FI basis, not on a DBB basis.

- c. The group size and party configuration are not a default guarantee for exclusive use of a vehicle or private activities. If guests want to have a guaranteed private vehicle and guide, please book, and charge accordingly.
- d. The private activity service commences with the afternoon activity on the day of arrival and ends with the morning activity on the day of departure.
- e. Little Ongava does not have its' own private vehicle. Private activities at Little Ongava are on request and subject to the availability of the private vehicles on the Reserve.
- f. Private vehicles and activities only bookable for consecutive days of entire booking. Ongava cannot accept a reservation request for a private activity on DAY-1 and then again on DAY-3 (DAY-2 might be fully booked). This negatively impacts the Lodge scheduling the guides, resulting unsatisfactory service.

INSURANCE

At Ongava Game Reserve it is a condition of travel that guests have travel insurance. Should they not have insurance cover, they will be personally responsible for any costs incurred as a result of a medical emergency or evacuation, as well as any other insurance claim situation such as loss of luggage.

TERMS AND CONDITIONS

Acceptance of these rates constitutes acceptance of the Terms and Conditions as set out herein.

PAYMENT

All individual bookings are considered "provisional" until the requested 25% non-refundable deposit is received. Payment on confirmed bookings will be taken on credit card details entered during the booking process, within 48 hours of making the reservation. Outstanding balances will be debited from the same credit card at 45-60 days prior to check-in. You will be required to present your card on check-in, for verification of filed credentials.

A maximum of 4 rooms may be booked by any one person for the same dates. Bookings of more than 4 rooms constitute a group reservation. Group rates are strictly subject to availability with separate Terms & Conditions. Please contact reservations@ongava.com for further information.

Payment is to be made into the following bank account, and a copy of the deposit slip is to be emailed to accounts@ongava.com as confirmation of payment.

BANK DETAILS

Ongava Game Reserve (Pty) Ltd
Nedbank, Windhoek, Namibia
Current Account
Account Number: 11000082599
Branch Code: 461617
Swift Code: NEDSNANX

CANCELLATION FEE STRUCTURE

All reservations in a confirmed status, are liable for the below cancellation parameters should the booking be cancelled:

| <u>Cancellation parameters</u> | <u>Cancellation fee</u> |
|--|-------------------------|
| Cancellation 4 weeks or more before arrival (28 days and more) | 25% of total booking |
| Cancellation 3 weeks before arrival (21 days inclusive) | 50% of total booking |
| Cancellation 2 weeks before arrival (14 days inclusive) | 75% of total booking |
| Cancellation within 1 week before arrival (7 days inclusive) | 80% of total booking |
| No show | 100% of total booking |

The cancellation fee is based of the total booking value, including extras such as pilot / guide accommodation, activities, private vehicles, etc.

Where Ongava is able to accept another confirmed reservation, Ongava shall reserve the right to request (not more than 60 days prior to arrival) the confirmation status of a provisional reservation. Within 48 hours of receipt of such advice from the Ongava team, please either fully confirm the reservation in writing or cancel the reservation.

All cancellations are to reach us by email address reservations@ongava.com. No verbal cancellations of reservations are accepted. Cancellation fees are applicable to the entire length of stay and value of the booking.

CHECK IN / OUT POLICY

Check-in time is from 14h00 and check out time is 10h00.
These times can be flexible with prior arrangement.

ONGAVA GAME RESERVE RESERVATIONS

reservations@ongava.com

Please feel free to contact us at any time for further details.

